



Patent
Attorney Docket No.: 6646-101NQ

#6/C
PRE
7-5-02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Ronald A. KATZ

Serial No.: 09/648,691

Filed: August 25, 2000

For: TELEPHONIC-INTERFACE
STATISTICAL ANALYSIS SYSTEM

)
) Group Art Unit: 2645

)
) Examiner: S. Weaver

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JUL 02 2002

Technology Center 2600

Commissioner for Patents
Washington, D.C. 20231

PRELIMINARY AMENDMENT

Dear Sir:

Prior to examination, please amend the above-identified application as follows:

IN THE CLAIMS:

Please add new claims 103-152, as follows:

C! 75. 103. (New) A method to be utilized with a telephone facility for on-line handling of caller data contained in a memory in accordance with a select operating format and under control of a computer associated with the memory, comprising the steps of:
receiving incoming calls from callers;

CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this document (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as First Class mail in an envelope addressed to the Commissioner of Patents and Trademarks, Washington, D.C., 20231.

Date

6/21/02

Laura Harmon

Laura Harmon